**You Said**

**Bowel Screening- DNAs(do not attend)**

**Infection control Audit & Compliance**

**Purchase of New ECG Machine**

**We Did**

 **Bowel Screening- DNAs (do not attend)**

1. **a total number of twelve patients identified who did not respond to the invitation of Bowel Cancer screening programme and did not sent the test Kit**
2. **All of the patient have been sent the reminder letters and a leaf let explaining the importance of the bowel cancer screening programme**
3. **The outcome of the reminders letter is to be evaluated once the test result or Did not respond information is received from the Bowel Screening programme.**

 **Infection control Audit**

**A comprehensive infection control audit was done in the light of the inspection report of NHS England Infection control**

**Following areas were identified**

**1-Change of Taps and wash sinks in Consultation rooms**

**2- New washable tiles in the Treatment room**

**3- Cleaning schedule for treatment and Consultation rooms**

**Legionella Testing of water supplies**

**Compliance**

**All of the above targets have been achieved in compliance with the infection control audit. Except the Legionella testing, this is planned to be completed by the end of March 2016**

**Purchase of New ECG Machine**

**The practice has purchased a new portable ECG machine which is user friendly and gives more diagnostic features to facilitate the immediate diagnosis of the heart condition .It has helped the practice to reduce the onward referral of the patients to the hospital both A&E and Outdoor patients and ease of diagnosis in the practice.**

**Updated March 2016**